

DULCE PECADO
Customer Complaint Form

Date: 11/05/2025

Customer Name: [REDACTED]

Telephone (Optional): _____

Email (Optional) [REDACTED]

Nature of Complaint

- | | |
|---|--|
| ☐ Customer Service | ☐ Food & Drinks |
| ☐ Waiting Time: X | ☐ Cleanliness |
| ☐ Staff Behaviour | ☐ Other: |

Complaint Details

"We waited longer than expected for our drinks, although the staff were friendly and apologised."